

Data of complaints for the month ending 31st August, 2023

S. No.	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved *	Pending at the end of month**		Average Resolution time ^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	GRAND TOTAL	0	0	0	0	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total

Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	March, 2023	1	1	2	0
2	April, 2023	0	0	0	0
3	May, 2023	0	0	0	0
4	June, 2023	0	0	0	0
5	July, 2023	0	0	0	0
6	August, 2023	0	0	0	0
	Grand Total	1	1	2	0

Trend of annual (Financial Year) disposal of complaints
(for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2019-20	-	-	-	-
2	2020-21	-	-	-	-
3	2021-22	-	3	3	0
4	2022-23	-	2	2	0
5	2023-24	-	-	-	-
	Grand Total		5	5	0