

Data of complaints for the month ending 31st January, 2022

S. No.	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved *	Pending at the end of month**		Average Resolution time ^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	2	0	1	1	1	0	32
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	GRAND TOTAL	2	0	1	1	1	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

Month – wise complaints data on half yearly basis:

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	August, 2021	0	0	0	0
2	September, 2021	0	0	0	0
3	October, 2021	0	0	0	0
4	November, 2021	0	1	0	1
5	December, 2021	1	2	1	2
6	January, 2022	2	0	1	1
	Grand Total		3	2	1

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	-	-	-	-
2	2018-19	-	-	-	-
3	2019-20	-	-	-	-
4	2020-21	-	-	-	-
5	2021-22	-	3	2	1
	Grand Total	-	3	2	1