

Tab 6 - Ann VIIA - Complaints by Debenture Trustee



Complaints received by debenture trustee including default cases for the Half Year Ended on 31st March, 2025

No. of pending Complaints at the end of last half year	No. of complaints received during the half year	No. of complaints resolved during the half year (within 30 days)	No. of complaints pending at the end of half year (for more than 30 days)	Nature of the Complaint(s)			Steps taken to resolve the pending Complaints	Remarks, if any
				Delay in payment of interest	Delay in payment of redemption	Any other		
0	12	8	0*	NA	NA	12	NA	A total of twelve (12) complaints were received, all of which were lodged through the SEBI Complaints Redress System (SCORES). Of these, eleven (11) complaints pertain to unlisted Non-Convertible Debentures (NCDs), while one (1) complaint relates to a Securitised Debt Instrument. Action Taken Reports (ATRs) for all complaints have been duly filed within the prescribed timelines.

*The pending 4 complaint received during the half year were resolved within 30 days.

Priyanka

Name Priyanka Shrugare
Designation Manager & Compliance Officer
E-mail Priyanka@mitconcredentia.in